

FAQS

Is the Mentorship Program open to non-DI members?

No. The program is only open to active DI members.

Is there a cost to participate?

No. The Mentorship Program as a member benefit for any destination professional and industry partner.

How do I sign up?

Sign up at <https://shortlink.upnotch.com/cRNBdalewUb>. Upon doing so, you will be approved by the DI team and can then begin setting up your profile.

Is there an app version?

Yes. Search “Upnotch” in your app store.

Will I be able to access the Mentorship Program through our DI Member login?

No. Access will only be through the Upnotch platform at this time.

Do I have to be of a certain professional level to serve as a mentor?

No! Anyone can serve as a mentor. We all have valuable insights, perspectives and experiences to share with others.

Can I serve as a mentor and mentee?

Yes. You can set up how you would like to serve when setting up your account and adjust at any time.

How can I see all mentors or mentees in the Program?

Simply click on the “Members” link on the far-left panel. From there, filter by location, experience, interests, etc.

Should I integrate my calendar during the set-up process?

We recommend it. That way, others can book time based on up-to-date availability.

Does integrating my calendar give Upnotch access to my organization’s entire calendar system, and is this level of access required?

No. Upnotch does not need access to your entire system to enable the calendar functionality. It only requires read-only access to your specific profile email and calendar information. This means Upnotch can see availability details (whether you are free or busy), but not any details about your meetings.

Should I be going through the verification process for a verified profile?

Yes! This is a recommended step for anyone using the Upnotch platform.

What is the number of mentees you would recommend that a mentor have?

Every relationship is different, but to start, we recommend no more than 3 mentees to get a feel for what works best.

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Are there resources to help me become more familiar with the Upnotch platform?

Yes. Once you've signed up, you'll see "Resources" on the far-left panel. This link includes helpful getting started resources created by the Upnotch team and by DI in collaboration with the Advisory Leadership Board.

Will there be any videos, trainings or webinars to support my engagement in the Program?

Yes! Keep an eye on the Mentorship Program landing page and our Online Learning Center for more information.

How have DI's members been involved in shaping this program?

More than 70 DI members were involved in a 2025 beta to test and iterate on the program. Thank you to those who were involved.

Who do I contact if I have any technical issues?

Please contact support@upnotch.com.

Who do I contact if I have program questions or ideas?

Please contact education@destinationsinternational.org.