

BUSINESS OPERATIONS SUMMIT 2024

OCTOBER 28-30, 2024 • SPOKANE, WA



MONDAY, OCTOBER 28

- Registration 1:00 PM – 5:00 PM
- Visit Spokane Hub 1:00 PM – 4:30 PM
- Welcome Reception 5:00 PM – 7:00 PM
Northwest Museum of Arts & Culture
Hosted by: Visit Spokane

TUESDAY, OCTOBER 29

- Registration 7:30 AM – 5:00 PM
- Visit Spokane Hub 7:30 AM – 5:00 PM
- Networking Breakfast 8:00 AM – 9:00 AM
- Welcome & Opening Session 9:00 AM – 9:45 AM
- Revitalizing Governance: Enhancing Your Organization’s Bylaws 9:45 AM – 10:30 AM
and Leadership Framework
- Networking Break 10:30 AM – 10:45 AM
- Employee Mental Health and Financial Well-Being 10:45 AM – 11:30 AM
- Employee Training and Development 11:30 AM – 12:15 AM
- Networking Lunch 12:15 PM – 1:15 PM
- The Problem with Problem Solving: A New Perspective for 1:15 PM – 2:45 PM
Destination Leaders
- Shirtsleeves 2:00 PM – 2:45 PM
- Networking Break 2:45 PM – 3:00 PM
- Gig Economy and Contingent Workforce 3:00 PM – 3:45 PM
- Is Your Organization Prepared for the Unexpected? 3:45 PM – 4:30 PM
Understanding Liability Insurance
- Downtown Dine-Around ([Sign Up by 10/29](#)) 6:30 PM

WEDNESDAY, OCTOBER 30

- Sound Bath Wellness Activity 6:30 AM – 7:15 AM
Davenport Grand Hotel, 2nd Floor, Meeting Room 12
- Registration 7:30 AM – 12:00 PM
- Visit Spokane Hub 7:30 AM – 12:00 PM
- Networking Breakfast 8:00 AM – 9:00 AM
- Marketplace of Ideas Round 1 9:00 AM – 9:25 AM
- Marketplace of Ideas Round 2 9:35 AM – 10:00 AM
- Networking Break 10:00 AM – 10:20 AM
- Marketplace of Ideas Round 3 10:20 AM – 10:45 AM
- Mastering Cybersecurity: Conquering Global Threats, Provider 11:00 AM – 11:45 AM
Complexities and Real-World Solutions
- Networking Lunch 12:00 PM – 1:00 PM
- Technology and HR Automation 1:00 PM – 1:45 PM
- Driving Strategic Efficiency and Innovation through ERP Systems 1:45 PM – 2:30 PM
- Networking Break 2:30 PM – 2:45 PM
- Innovative Revenue Generation Strategies for Operations 2:45 PM – 3:30 PM
Departments
- General Session 3:30 PM – 5:00 PM
- Happy Hour 4:30 PM – 5:30 PM



Sessions subject to change. Visit the summit website for the latest information: destinationsinternational.org/2024-business-operations-summit

THANK YOU TO OUR EVENT PARTNERS

